

Case Summary 2: Financial Retention Initiative (FRI)

Service	Royal Navy
Complaint Type	Financial Retention Initiative (FRI)
Complaint Summary	Complainant alleged that they should have been awarded the Engineering General Service (EGS) FRI.
Subject to Special-to-Type complaint procedure prior to Service Complaint?	No
SCOAF Referral	No
Outcome	Upheld. Complainant awarded FRI.
Comment	The Complainant was assigned to a career course that would have made them eligible for an FRI. Due to Service needs, they were then re-assigned to an earlier course and as such fell outside the eligibility parameters for the FRI. It was decided that because this decision was not in any way attributable to the Complainant, it was not their fault that they were deemed ineligible for an FRI, for which previously, they had been eligible. The complaint was therefore upheld.